

# **STARSCAPE**

FREQUENTLY ASKED QUESTIONS

## WHEN IS THE INSTALLATION OPEN?

STARSCAPE is open Tuesday to Sunday from 11am-7pm, until January 12. The installation will be closed on Thanksgiving and Christmas Day.

### WHERE IS THE INSTALLATION LOCATED??

STARSCAPE is located at Genesis House, 40A 10th Ave, New York, NY. 10014

### DO I NEED RESERVATIONS TO ATTEND THE INSTALLATION?

STARSCAPE is open to the public; tickets and reservations are not required. Genesis House Restaurant guests will have access to extended hours after completing their dinner reservation. Book dinner reservation here

#### HOW LONG DOES THE EXHIBITION TAKE TO WALK THROUGH?

We recommend exploring for 10-15 minutes to experience the full installation.

# WILL THERE BE STROBE LIGHTS OR LOUD NOISES?

STARSCAPE features instances of fast-moving images throughout the experience. While strobes are not in use, guest discretion is advised for those with any sensitivity to bright lights, moving images, and/or loud noises.

# IS THE INSTALLATION KID-FRIENDLY OR STROLLER ACCESSIBLE?

STARSCAPE is open for all ages. We do ask all guests to be mindful of the installation while exploring.

## IS NEARBY PARKING AVAILABLE?

There are a number of nearby parking garages within a few blocks of Genesis House.

# IS THE INSTALLATION WHEELCHAIR ACCESSIBLE?

STARSCAPE was designed with all guests in mind, with a wheelchair accessible pathway and ramp that leads through the experience.

# CAN YOU MAKE SPECIAL ACCOMMODATIONS?

If you require any special accommodations, please reach out to us at info@genesishousenyc.com ahead of your visit, and our team can assist in ensuring a seamless experience for your needs.